

A10/A11/A10W/A11W

Quick Start Guide

Version 2.0

2015-12-25

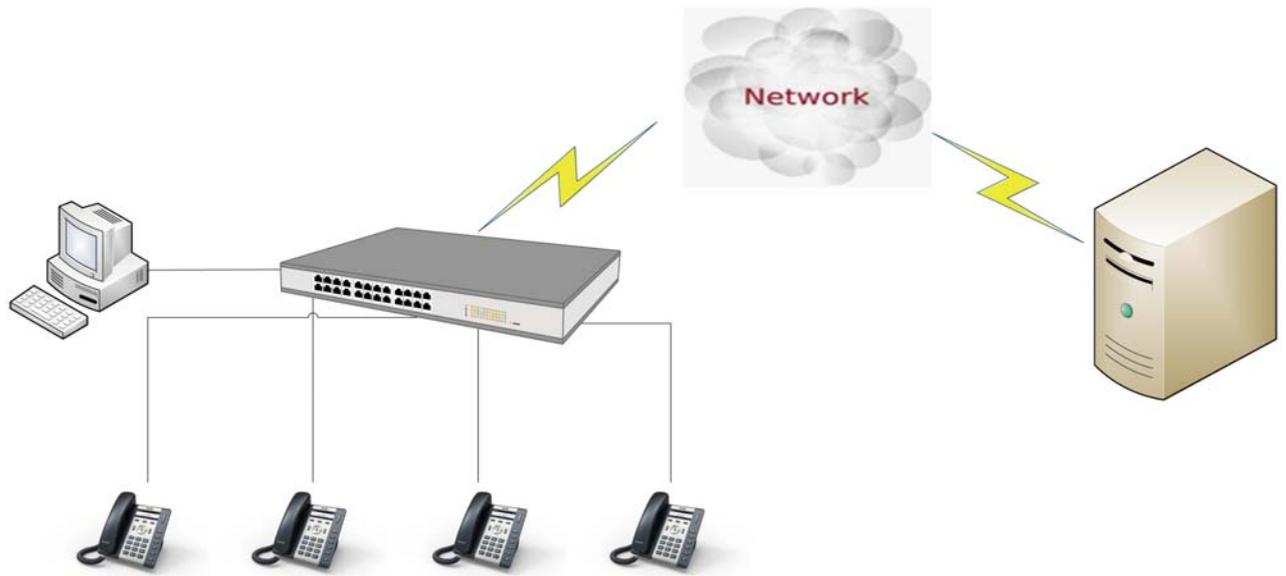
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1 Installation and access

1.1 Connection

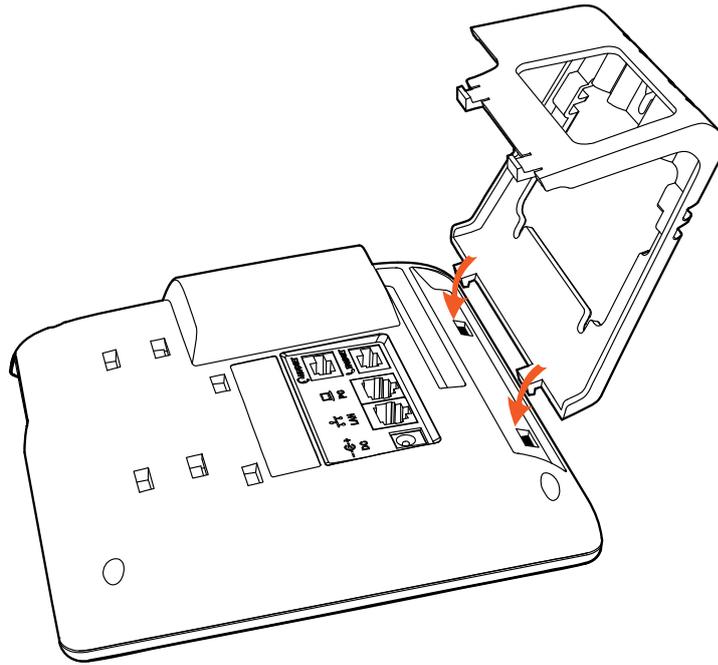
Set up A11(O)/A10W as below:



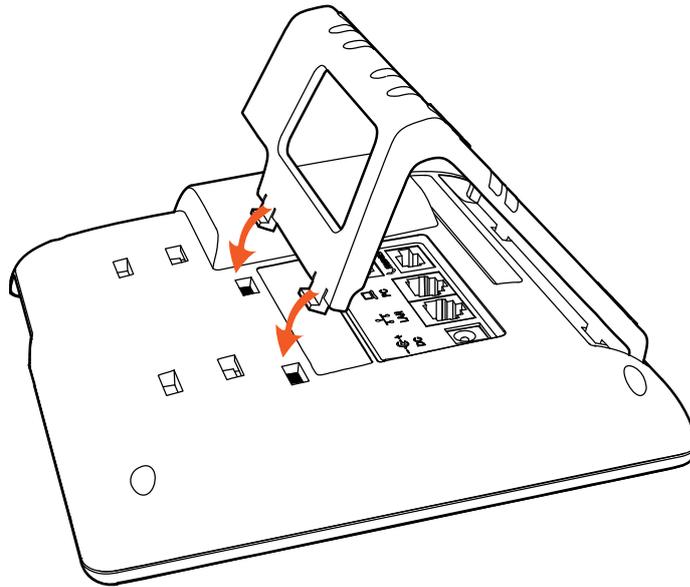
1.2 Installation instruction

1. Desktop installation

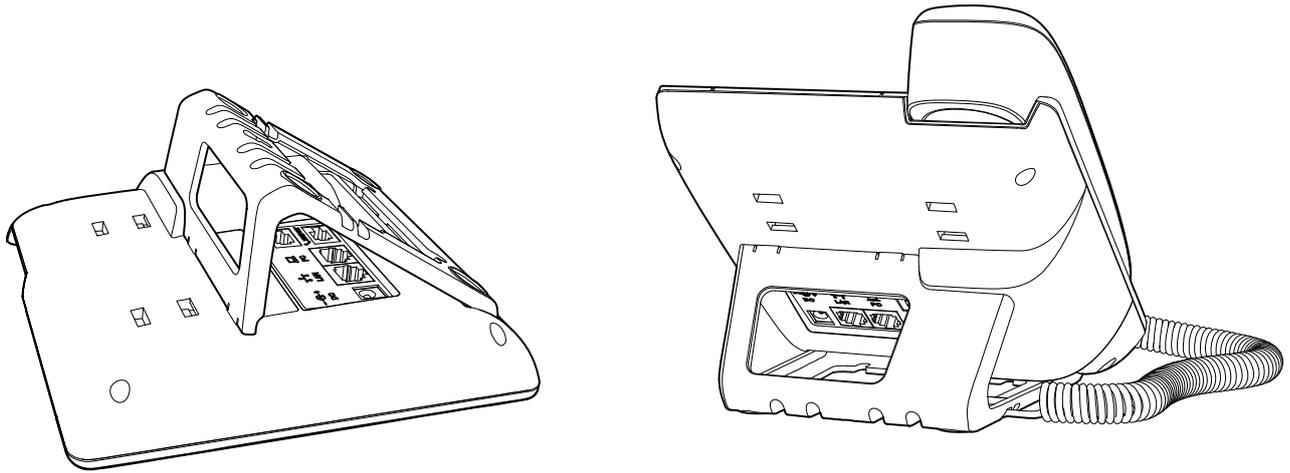
A. Put the bottom side of the IP phone upside and press the plate into the slot, please refer the picture as below:



B. Press the other plate into the slot according to the direction of the arrow

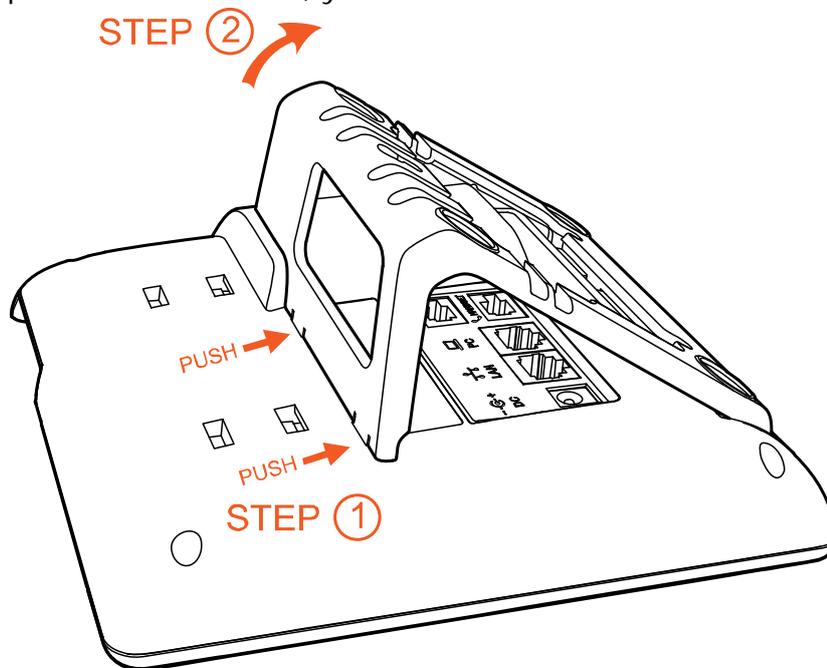


C. It is the right picture after fixing the feet below:



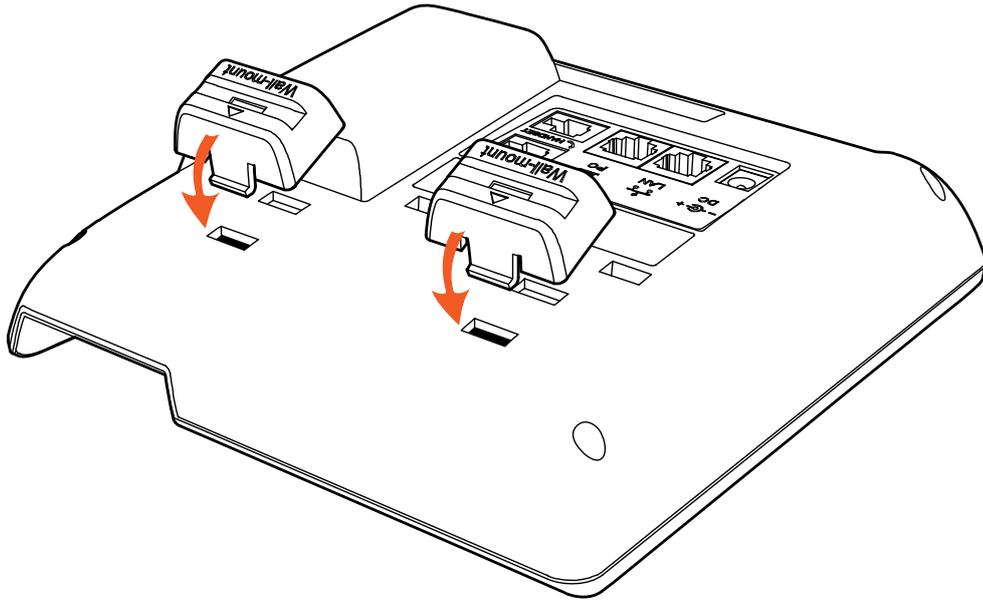
D. Disassemble the feet:

Push the plate and pull the feet according to the direction of the arrow. When the plate is pulled out of the slot, you can take off the feet

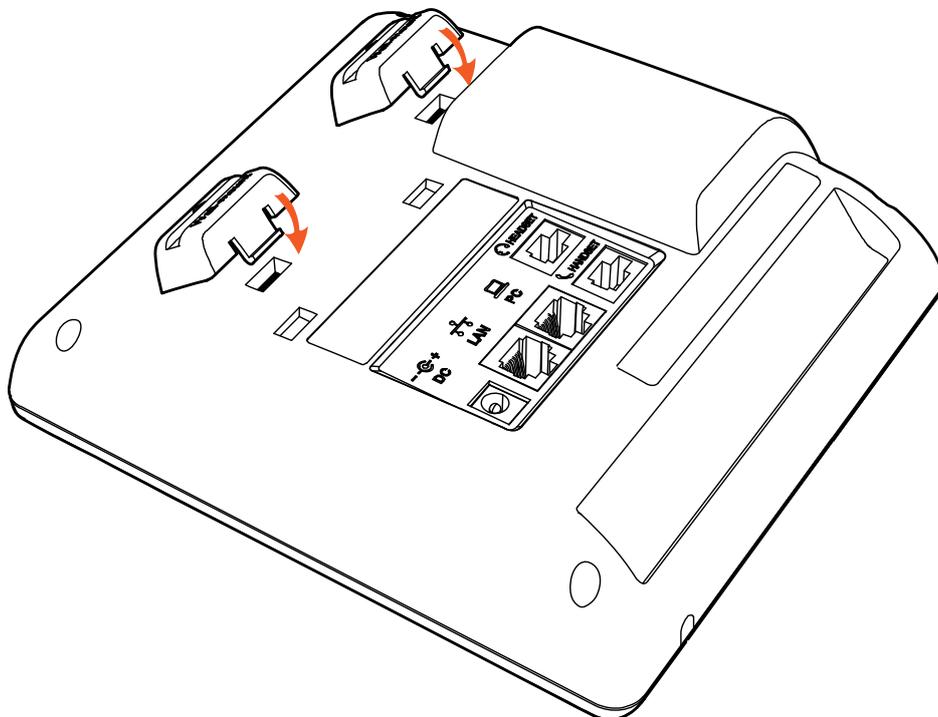


2. Wall-hung Installation

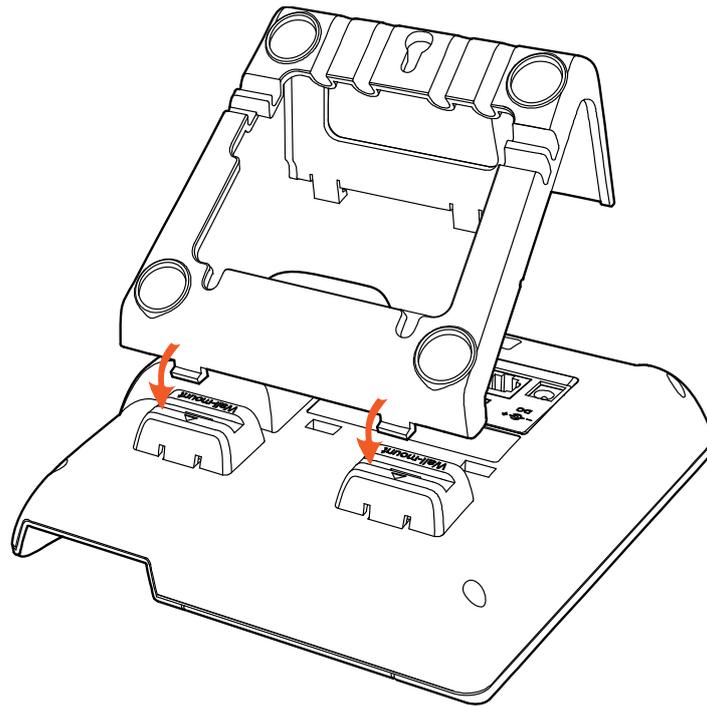
A. Put the bottom side of the IP phone upside and press one-side joints of wall-hung stand bracket into the slot, please refer the picture as below:



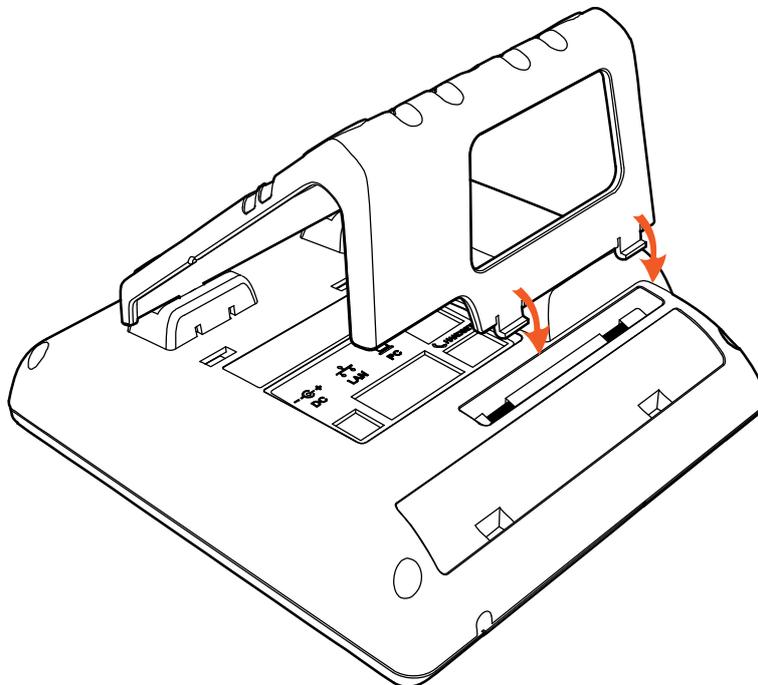
B. Press the other side joints into the slot according to the direction of the arrow



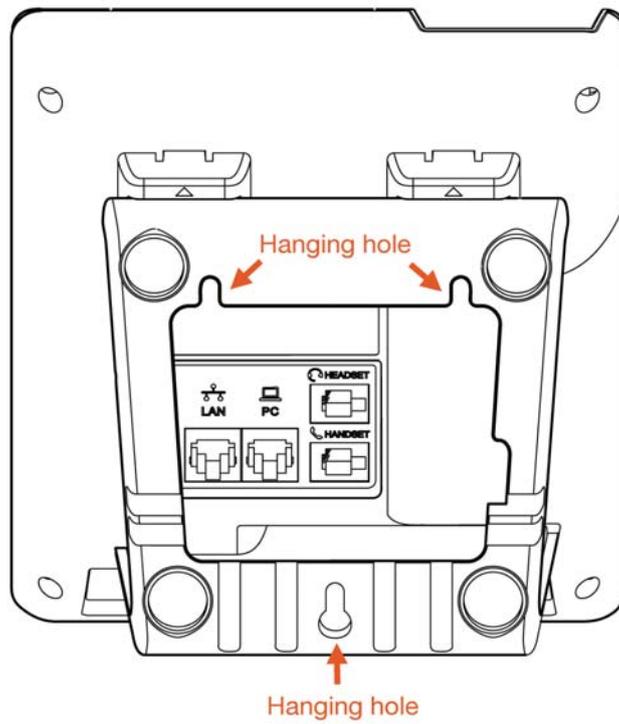
C. After install the wall-hung stand bracket, press one-side joints of stand bracket into the slot, please refer the picture as below:



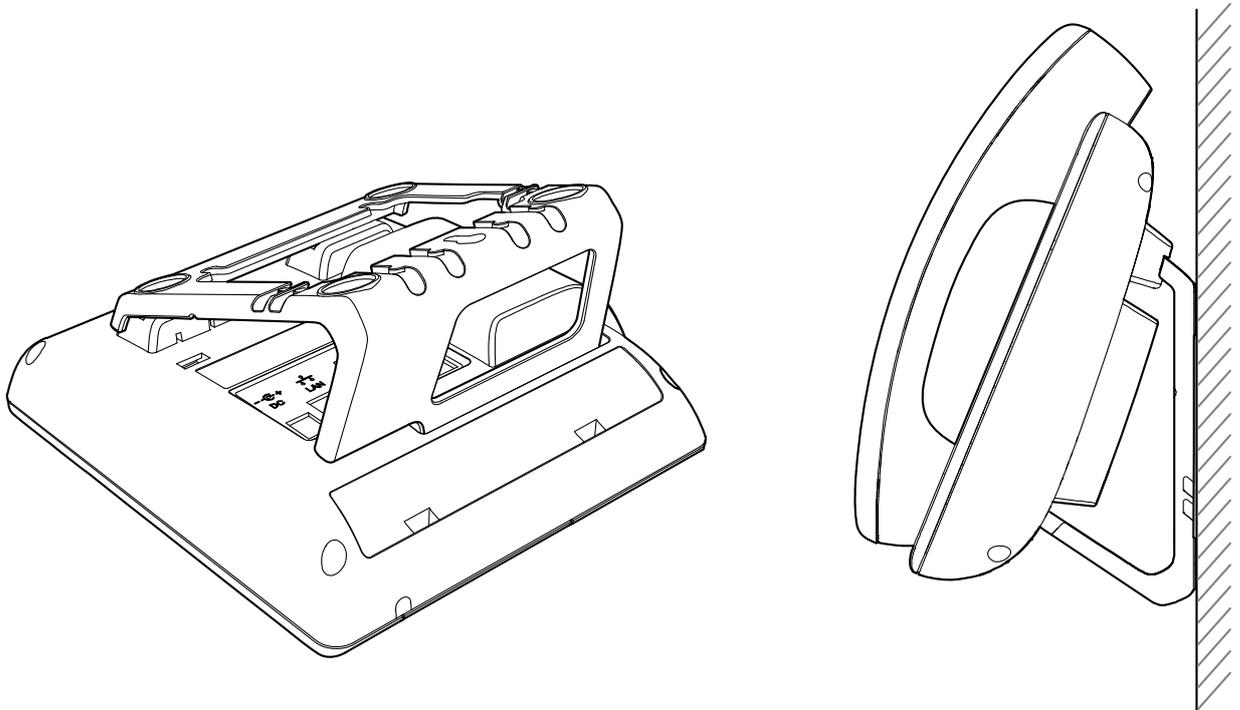
D. Press the other side joints into the slot according to the direction of the arrow



E. Knock in nails or screws on the wall according to the proportion of the distance between the hanging holes as below:

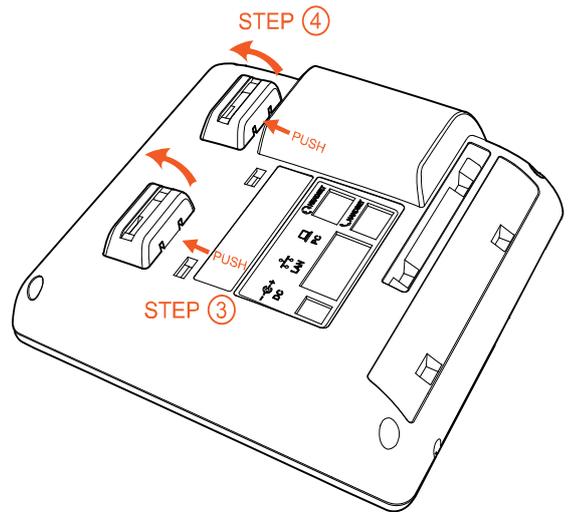
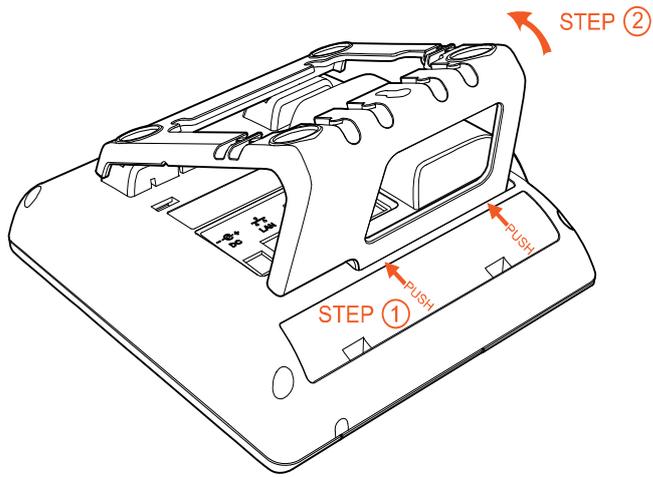


F. It is the right picture after fixing the stand bracket below:



G. Disassemble the stand bracket:

Push the spring joint of stand and pull the stand according to the direction of the arrow.



2 Configuring phone



A10/A11/A10W/A11W

2.1 Configuring via keypad

Language Setting: The default language of the phone is English, it supports Chinese, Russian, Arabic, German, French, Portuguese, Turkish, Spanish, Hebrew, Hungarian, Italian.

Press **Menu**- input default password 123- **Preference**- Language to edit the language list, choose the one you'd like to set on the phone.

Note: The available language maybe different, it depends on the language packs currently loaded to the IP phone.

Network Setting:

Press **Menu**- input default password 123- **Network**- modify connect **type mode/ check IP address/VLAN/Web server** to enter the internet related configuration page.

Or review its current IP address by pressing  key when it is powered on and connected to the network.

Account Setting:

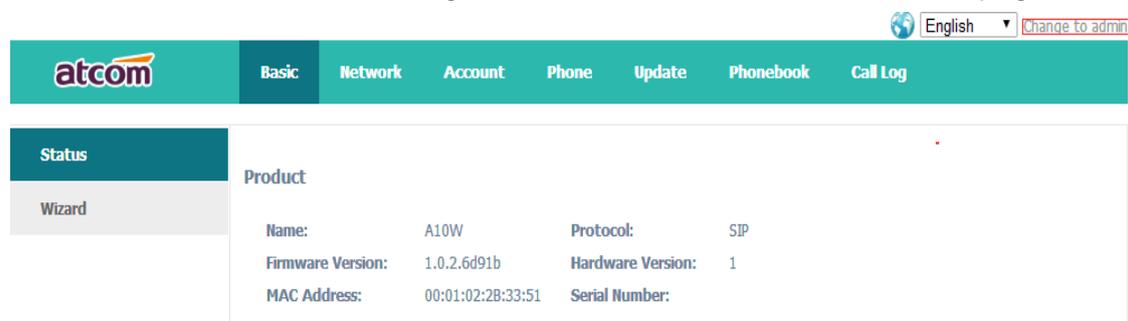
Press **Menu**- input default password 123- **SIP Account**- Enter to configure the account setting. You can refer to the bellow 'Configuring via Web page' for the parameter details.

2.2 Configuring via Webpage

2.2.1 Login to web

Modify your computer's IP address to the same network as A11(0)/A10W. Enter A11(0)/A10W's IP address in the web browser and press Enter, then you will access to A11(0)/A10W's user webpage without password.

Click 'admin' which is on the right corner to enter administrator webpage.



The screenshot shows the Atcom web interface. At the top right, there is a language dropdown set to 'English' and a 'Change to admin' button. The main navigation bar is teal and contains the following items: 'Basic', 'Network', 'Account', 'Phone', 'Update', 'Phonebook', and 'Call Log'. On the left side, there is a sidebar with 'Status' and 'Wizard' options. The main content area displays the following product information:

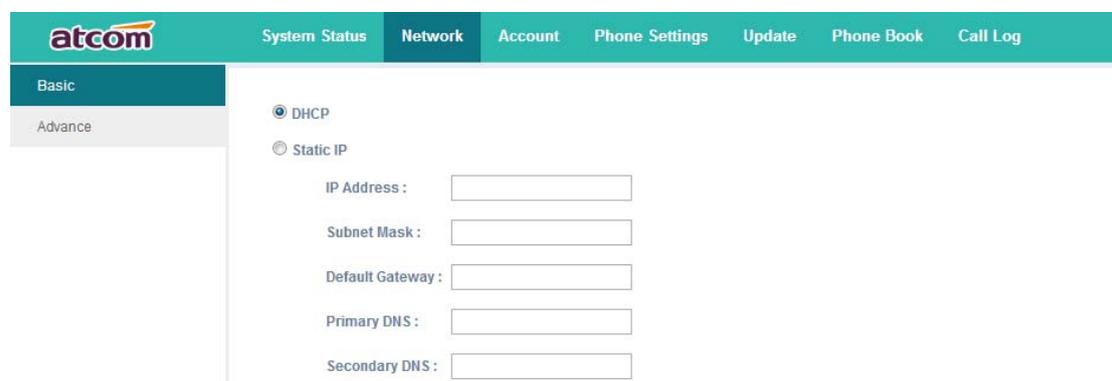
Name:	A10W	Protocol:	SIP
Firmware Version:	1.0.2.6d91b	Hardware Version:	1
MAC Address:	00:01:02:2B:33:51	Serial Number:	

2.2.2 Configure phone to register SIP account

a) LAN Port Configuration

Enter "**Network**" -> "**Basic**" page.

There are 2 ways to connect to internet DHCP and Static , please choose one according to your own situation.



The screenshot shows the Atcom web interface for Network configuration. The top navigation bar is teal and contains: 'System Status', 'Network', 'Account', 'Phone Settings', 'Update', 'Phone Book', and 'Call Log'. On the left, there is a sidebar with 'Basic' and 'Advance' options. The main content area shows the following configuration options:

- DHCP
- Static IP

Under the Static IP section, there are five input fields:

- IP Address :
- Subnet Mask :
- Default Gateway :
- Primary DNS :
- Secondary DNS :

- ✓ Network mode: you can choose DHCP and Static.
- ✓ DHCP: A10/A11/A10W/A11W default to use DHCP to obtain IP from DHCP

Server.

- ✓ Static: If you want to set the IP as static, you should fill IP, Netmask, Gateway and DNS information.

b) Password Configuration

Enter "**Network**" -> "**Advance**" page.

There are 2 modes to set the authority of web accessing and command line: User mode and Admin mode. All the parameters can be visible and changed in Admin mode while part of them can be visible in User mode.

Web Server

Enable Web Server :	<input type="text" value="Yes"/>
Admin Password :	<input type="text"/>
User Password :	<input type="text"/>
HTTP Port :	<input type="text" value="80"/>

- ✓ Enable Web Server: enable or disable web access. If choose "no", you can not access A10/A11/A10W/A11W's webpage.
- ✓ Admin password: set admin webpage access password.(username:admin)
- ✓ User password: set user webpage access password.(username:user)

c) Account Configuration

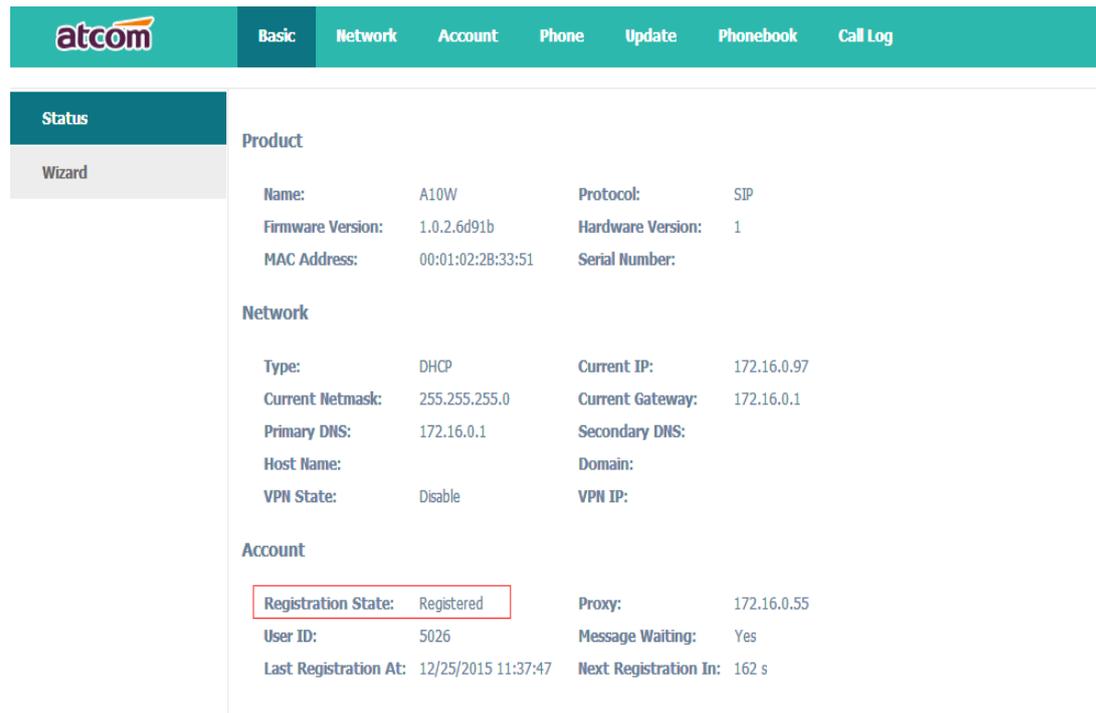
Enter "**Account**" -> "**SIP**" page to configure SIP account which is provided from the SIP Server.

SIP			
Display Name :	<input type="text"/>	User ID :	<input type="text"/>
Authenticate ID :	<input type="text"/>	Password :	<input type="text"/>
SIP Server :	<input type="text"/>	SIP Port :	<input type="text" value="5060"/>
SIP Redundancy Server :	<input type="text"/>		
Use Outbound Proxy :	<input type="text" value="No"/>		
Outbound Proxy Server :	<input type="text"/>	Outbound Proxy Port :	<input type="text" value="5060"/>
Register Expires :	<input type="text" value="300"/>	Subscribe Expires :	<input type="text" value="3600"/>
Transport Type :	<input type="text" value="UDP"/>	SIP 100Rel Require :	<input type="text" value="No"/>
Session Timer Enable :	<input type="text" value="No"/>	Early Update Enable :	<input type="text" value="No"/>
Caller ID Display :	<input type="text" value="No"/>	AutoSubscribeMWIEnable :	<input type="text" value="No"/>
Server List :	<input type="text" value="Common"/>	Dns Mode :	<input type="text" value="A Record"/>
BLF List URI :	<input type="text"/>		

- ✓ Display Name: This name will display on the screen of A10/A11/A10W/A11W. It will display the name configured for the SIP account by the SIP server preferentially. It can also be kept blank.
- ✓ User ID: Username of SIP account.

- ✓ Authenticate ID: normally is the same with User ID, can also be kept blank if there is no special requirement from the SIP server.
- ✓ Password: Password of SIP account.
- ✓ Sip Server: SIP server address, support both IP address and domain name.
- ✓ Sip Port: SIP server port, default is 5060.

After configured and clicked '**Submit**' to enable register this account, please check the status of this account in System Status page. The Registration State will be registered if this account registered successfully.



Status	Product
Wizard	<p>Name: A10W Protocol: SIP</p> <p>Firmware Version: 1.0.2.6d91b Hardware Version: 1</p> <p>MAC Address: 00:01:02:28:33:51 Serial Number:</p>
	<p>Network</p> <p>Type: DHCP Current IP: 172.16.0.97</p> <p>Current Netmask: 255.255.255.0 Current Gateway: 172.16.0.1</p> <p>Primary DNS: 172.16.0.1 Secondary DNS:</p> <p>Host Name: Domain:</p> <p>VPN State: Disable VPN IP:</p>
	<p>Account</p> <p>Registration State: Registered Proxy: 172.16.0.55</p> <p>User ID: 5026 Message Waiting: Yes</p> <p>Last Registration At: 12/25/2015 11:37:47 Next Registration In: 162 s</p>

2.3 Wi-Fi (A10W/A11W only)

2.3.1 Configure the wifi on the phone

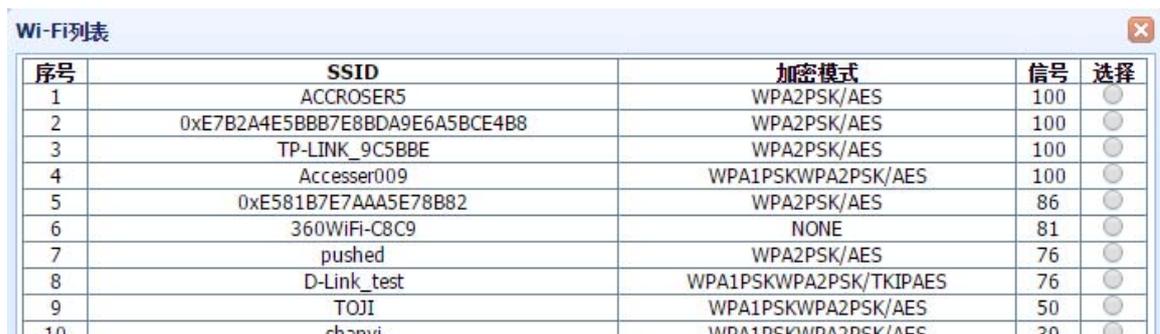
- 1、 Press "**Menu**"-"**Network**"-"**Connect Mode**",change for the wifi connection mode,press "OK".
- 2、 Press "**Menu**"-"**Network**"-"**WIFI setting**"-"**WLAN**",choose the wifi you want to connect,Press "**Connect**",then input the correct wifi password.
- 3、 Return to the standby interface,and phone successful connected to the wifi.

2.3.2 Configure the wifi on the WEB

A10W connect to network via Wi-Fi acquiescently, click “**Search Wi-Fi**” button to search the available Wi-Fi.



After all available Wi-Fi hotspots are list out, click the round behind the available Wi-Fi which you want to connect.



序号	SSID	加密模式	信号	选择
1	ACCROSER5	WPA2PSK/AES	100	<input type="radio"/>
2	0xE7B2A4E5BBB7E8BDA9E6A5BCE4B8	WPA2PSK/AES	100	<input type="radio"/>
3	TP-LINK_9C5BBE	WPA2PSK/AES	100	<input type="radio"/>
4	Accesser009	WPA1PSKWPA2PSK/AES	100	<input type="radio"/>
5	0xE581B7E7AAA5E78B82	WPA2PSK/AES	86	<input type="radio"/>
6	360WiFi-C8C9	NONE	81	<input type="radio"/>
7	pushed	WPA2PSK/AES	76	<input type="radio"/>
8	D-Link_test	WPA1PSKWPA2PSK/TKIPAES	76	<input type="radio"/>
9	TOJI	WPA1PSKWPA2PSK/AES	50	<input type="radio"/>
10	charvi	WPA1PSKWPA2PSK/AES	30	<input type="radio"/>

Input the right “**Secret Key**” and then click the “**Submit**” button, the phone will reboot, and you should disconnect the wire that connect to A10W during rebooting, or the phone will connect to network via wire preferentially. The Wi-Fi icon will display on the home screen, it means connect failed when the icon come with , you should to check the configuration.